



General information & policies

Group classes for little ones

School year

- The school term runs from September 6, 2021 – June 30, 2022.
- Scheduled breaks for the school year can be found on our webpage, [HERE](#).

Payments

See our class prices [HERE](#)

- The Introduction to Music classes are purchased by pack of 10 classes, to be used consecutively. This package will be automatically renewable unless you notify us 2 weeks before the pack of 10 classes ends.
- The pack of 10 classes must be paid after the trial class if you decide to continue.
- Payments can be made by transfer or directly at Music Room.
- Please note that all prices are excluding IVA.

Class cancellation policy

- You may reschedule 1 class out of the pack of 10 classes. The option for the rescheduled class will be to join another Introduction To Music class another day of the week (depending on the weekly schedule and on availability).
- Cancellation of a class must be made at least 24 hours prior to the start time of the scheduled class. This may include sending us a message or email.

- A no-show or failure to notify the school within 24 hours is considered a forfeited class.

Teacher cancellations

- If one of our teachers cancels a class due to sickness or travel, we will provide a substitute teacher for the class.

In case of a lock down

- If we are forced to close Music Room due to the pandemic, we will put all classes on hold, to be resumed as soon as possible.